Cookie Policy

What are cookies and why do we use them?

Cookies are usually small text files stored on a device, such as a PC, a mobile device or any other device that can store information. Cookies serve several important functions, including to remember a user and their previous interactions with a website. Our website uses cookies to distinguish you from other users of the website letting us know for example when you have returned to the website. This helps us to provide you with a good experience when you browse our website and allows us to continually improve the overall website experience.

These types of cookies are set by us and are called **first-party** cookies. To protect your privacy, your browser only allows **RSA Insurance Ireland** (**https://www.rsagroup.ie/**) to access the cookies it has already sent to you, not the cookies sent to you by other websites. We may also set **third-party** cookies, which are cookies from a domain different than the domain of the website you are visiting, to for example analyse website performance. If you visit and the domain of the cookie placed on your computer is rsagroup.ie, then this is a first-party cookie. If, however, you visit and the cookie placed on your computer says Google for example, then this is a third-party cookie.

Just to reassure you, cookies aren't computer programs and can't read other information saved on your hard drive. They can't be used to disseminate viruses or, for example, get hold of a user's email address. They only contain and transfer to the website as much information as the users themselves have disclosed to that website. Please note that cookies are computer-specific, so if you log on to any website from a different computer or smartphone, the cookie settings on that device will apply.

You can block cookies by activating the setting on your browser that allows you to refuse the setting of all or some cookies. However, if you do not give your consent to the setting of some cookies and/or use your browser settings to block all cookies (including essential cookies), you may not be able to access all or parts of our website. It's also worth bearing in mind that turning all cookies off may interfere with your browsing experience across the Internet. For instructions on how to manage and disable cookies, see the privacy and help documentation of your specific browser's website. If you use more devices and/or browsers, you will need to disable cookies on each device and on each browser individually. For further information about managing and disabling cookies on your computer, please visit **www.allaboutcookies.org/manage-cookies**.

Finally, we have implemented a **cookie consent preferences manager** on our website which allows you control over the non-essential cookies that our website sets. By using this consent manager e.g., when you first browse our site, you can let us know whether you give consent (or not) to the setting of the different types of cookies that our website uses. If you return to our website in 6 months' time, you will be prompted to re-consent to our use of non-essential cookies. You can withdraw or change your consent at any time through the cookie banner and by clicking on the "Cookie Preferences" link which can be found at the bottom of our website. Any change to your preferences will apply straight away.

Lifespan of cookies

Some cookies are retained in your browser for only as long as you visit our website, while others persist for a longer specified period of time. Broadly, these are categorised as **Session** and **Persistent** cookies.

1. **Session cookies** are temporary cookie files, which are erased when you close your browser. When you restart your browser and go back to rsagroup.ie, our website will not recognise you. A new session cookie will be generated, which will store your browsing information and will be active until you leave the website and close your browser.

2. **Persistent cookies** stay in one of your browser's subfolders until you delete them manually or your browser deletes them based on the expiry date contained within the persistent cookie's file.

Types of Cookies

There are two types of cookies used on this website:

1. **Strictly Necessary Cookies:** These cookies are fundamental to the running of this website and must always remain enabled to ensure that the website works correctly. Strictly necessary cookies are usually set only in response to actions made by you which amount to a request for services, such as allowing you to securely use the basic functionality of this website. Other **essential cookies** are considered *strictly necessary* on the basis that they solely enable the transmission of communications over a network.

2. **Functional cookies:** These cookies allow us to recognise you when you return to our website and remember choices you made such as language or mobile device preferences, remember changes you have made to text size, fonts and other parts of web pages that you can customise. Functional cookies generally enable a smoother, faster browsing experience through a website.

1. Strictly Necessary cookies

Host	1st or 3rd Party	Cookie Name	Category	Purpose	Lifespan
rsagroup.ie	First-Party	SSESS############	Strictly Necessary	This cookie is set by Drupal and is used for managing the website visitor's session within the rsagroup.ie website. Blocking or declining this cookie will prevent you from using the website.	Session
Amris.com/Amrislive.com	Third-Party	_TS01xxxxxxxx	Strictly Necessary	This is a cookie used for the duration of your session on website. This cookie allows load balancing to function. It ensures the correct server processes your traffic, in order to optimize user experience. The cookie is deleted from your browser at the end of your session.	Session
rsagroup.ie	First-Party	PHPSESSID	Essential	The PHPSESSID cookie is native to PHP (Hypertext Preprocessor) and enables websites to store serialised state data. It preserves the status of your session across page requests so you can visit new areas of the website without having to re-authenticate or reprocess information you've already given earlier in the session.	Session.
rsagroup.ie	First-Party	OptanonConsent	Strictly Necessary	A OneTrust Cookie Consent Management Platform cookie is placed on the website visitors' browser to enable the consent status of the visitor to be recorded and remembered. It is a Regulatory requirement for websites to obtain prior consent from website visitors to set cookies or tracking technologies on their browser prior to using the website.	Persistent. 180 Days.
rsagroup.ie	First-Party	OptanonAlertBox Closed	Strictly Necessary	OneTrust Cookie Consent Management Platform cookie. This cookie is used to determine whether a visitor should be shown the cookie consent alert notice. It is a Regulatory requirement for websites to seek the re-consent to the use of non-essential cookies after 6 months.	Persistent. 180 Days.

2. Functional cookies

Host	1st or 3rd Party	Cookie Name	Category	Purpose	Lifespan
rsagroup.ie	First-Party	flags	Functional	This cookie is set by Drupal and is used to enable Users to be able to bookmark webpages within the rsagaroup.ie website.	Session
rsagroup.ie	First-Party	VARYsessionapi	Functional	This cookie is set a prerequisite for enabling the cookie that allows the website user to bookmark pages (linked to the 'flags' cookie).	Session

3. Performance cookies

Host	1st or 3rd Party	Cookie Name	Category	Purpose	Lifespan
Vimeo. **Com**	Third-Party	_cf_bm	Performance	This cookie is set by Vimeo on end-user devices that access the rsagroup.ie website to ensure that it is not bot traffic accessing the website. This cookie expires after 30 minutes of continuous inactivity and does not track users from site to site or from session to session. More information here: https://developers.cloudflare.com/fundamentals/getstarted/reference/cloudflare-cookies	Persistent. 30 Minutes
Vimeo. **Com**	Third-Party	vuid	Performance	We embed videos from our official Vimeo channel onto our website. A cookie is set to enable video to play and to collect analytics data such as how long a viewer has watched the video. These cookies don't track individuals. For more information, please visit: https://vimeo.com/cookie_policy.	Persistent. 2 Years
Vimeo. **Com**	Third-Party	_cfuvid	Performance	We embed videos from our official Vimeo channel onto our website. A cookie is set to help Vimeo keep track of who's watching videos, especially if multiple users are using the same internet connection. For more information, please visit: https://developers.cloudflare.com/fundamentals/reference/policies-compliances/cloudflare-cookies/	Session

If you have any queries in relation to this Cookie Policy or on any Data Protection matter, our Data Protection Officer can be emailed at
ie_dataprotection@ie.rsagroup.com or you can write to us at The Data Protection Officer, RSA Insurance Ireland DAC, Dundrum Town Centre, Sandyford Road, Dundrum, Dublin 16, D16 FC92.

If you wish to find out more about the type of personal data that we process about you in the course of using our services, you can find our Data Protection Notice here: https://www.rsagroup.ie/rsa-data-protection-notice

Changes to this Policy

We reserve the right to modify this Cookie Policy at any time and encourage you to review this Policy periodically to stay informed about how we use cookies.
RSA Insurance Ireland DAC trading as RSA is regulated by the Central Bank of Ireland. Registered Office: RSA House, Dundrum Town Centre, Sandyford Road, Dundrum, Dublin 16, D16 FC92.
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